



Hagatna Entertainment Group LLC, dba: The Venue
P.O. Box 1699, Hagatna, Guam 96932

COVID Pandemic/Public Health Operations Plan

1. Employee Hygiene Requirements

- a. Mandatory Hand washing/Sanitizing every 15 minutes
- b. Mandatory use of a face mask
- c. Do not come to work if you are feeling ill
- d. If you become ill while on duty, please inform management immediately
- e. Maintain social distancing (6ft, when possible) and avoid any unnecessary contact with other employees or customers
- f. Screening of Employees of any COVID risks (home/travel/other close contacts)

2. Customer/Patron Requirements

- a. Mask required for entry
- b. Temperature check will be administered upon entry
- c. Customer who are ill or exhibit symptoms of COVID are not permitted entry
- d. Customer who become ill or exhibit inappropriate behavior, as it related to social distancing, will be asked to leave. The Venue reserves its right to refuse service to anyone.
- e. Customers are encouraged to utilize hand sanitizer stations that have been installed within the premises

3. Cleanliness and Sanitation

- a. Bar equipment and surfaces, tables, door entries/handles shall be sanitized prior to opening and every 30 minutes thereafter.
- b. Change glass/dish washing station every 3 hours
- c. Bathroom checks and sanitation every hour
- d. Ensure hand soap, hand sanitizer, toilet paper, PPE (face mask) are properly stocked
- e. Restrict customer access to consumable items, i.e. straws, napkins, condiments, etc.
- f. Placement of plexi shield in front of drink mixing station

4. Social Distancing Considerations

- a. Table Floor plan: Tables are limited to 4 persons per table.
- b. Tables shall be situated 6 feet apart from each other
- c. Limited seating at the bar counter of 10 stools
- d. Signage within the establishment reminding patrons of social distancing guidance



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5. Reopening Orientation

- a. Mandatory management meeting to discuss reopening procedures and guidelines
- b. Mandatory employee meeting to discuss reopening procedures and guidelines
- c. Cleaning and Sanitizing the entire facility and all glassware/utensils, etc immediately prior to reopening

6. Posted Signage on Hygiene and Social Distancing

- a. Signage for No Mask/No Entry
- b. Signage for Proper Hand Washing
- c. Signage for Hand Sanitizer
- d. Signage for Social Distancing